



CAROLINA
WILDLIFE CARE

Wild Wonders Environmental Education Program

Terms of Agreement

1. Programs are invoiced at the time they are scheduled. Total payment (including travel fees) must be received in full 1 week prior to the scheduled program date, or your program time may be cancelled.
2. Cancellations. A full refund will be issued for cancellations more than two weeks prior to the program date. If the date is cancelled two weeks or less of the program's scheduled date, you will be charged 50% of the program fee. If Carolina Wildlife Care travels to your school or group to present a program and the program must be cancelled or delayed, you will be charged the total program fee in addition to any applicable travel fees.
3. The maximum number of participants at each program is 75. Programs with more than 75 participants will be charged an additional assembly fee of \$100.
4. The wildlife educator will require parking close to the program's location and programs must be held on the ground level or have elevator access.
5. Table space and wall outlets are needed for each program. While our wildlife ambassadors are in their kennels, they require privacy. A safe area around the kennels where participants cannot come into contact with them is necessary.
- 6. Wildlife educators have the authority to cancel or stop a program if they feel at any time the animals' welfare is being jeopardized.**
7. An adult representative is asked to remain in the room while children are present, and students are expected to follow standard school behavioral policies.
8. For everyone's safety, we ask that no food, drink, other animals or secondary activities are in the room during program set up or during the program itself.
9. If possible, multiple programs should take place in the same room or area with participants rotating between rooms.
10. Animals used in programs vary, depending upon the program selected and the age of the audience. Wild animals, like people, have good days and bad days. The animal's well-being is taken into consideration when deciding whether or not they will go on a program.

The policies above are designed to keep the animals and participants safe at all times.
Our goal is to make the most of your Wild Wonders learning experience.